



Discrimination is Against the Law

BHcare, Inc. and subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. BHcare, Inc. and subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

BHcare and subsidiaries:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Nancy Patrick, BHcare Client Rights Officer, at 203-483-2630 x2227.

If you believe that BHcare or its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Hester Palewitz, 127 Washington Avenue, 3rd Floor West, North Haven, CT 06473, 203-446-9739 x1390, 203-446-9735 (fax), hpalewitz@bhcare.org. You can file a grievance in person or by mail, fax, or e-mail. Help is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>